

Please amend the Abstract of the Invention as follows:

IN THE ABSTRACT

An internet telephony system (ITS) ~~comprises~~ comprising a browser display having a hyperlink, communicating with a server, retrieving a user's preferences, and initiating a voice communication with the user, through a communications channel defined by the user preferences. ~~An ITS comprising a~~ A client system having an Internet browser seeking to establish a voice communication session, and communicates with a server hosting a Web site, wherein transmitting a message ~~is transmitted~~ from the server to the client system based on the user's status with respect to Web site, ~~the user seeking to establish a voice communication session. A telephony server, comprising an application program communicating directly with telephony hardware, and an application programming interface, wherein said application program includes a call function to an external program.~~ An intelligent telephony system (ITS), ~~comprising~~ comprises a browser display having a hyperlink, said hyperlink communicating with a server, retrieving a user-related data, and initiating a voice communication with the user, wherein the user is charged for the communication.